

Frequently Asked Questions National Living Donor Assistance Center (NLDAC)

- 1. Does a donor need to live a long distance from the transplant center to be eligible for NLDAC?**
No, there are no distance requirements for NLDAC eligibility. If a donor lives a short distance from the transplant center, NLDAC can provide financial assistance for gas, parking and a partial day of food as well as assistance with travel for their support person.
- 2. Does the recipient's household income determine program eligibility?**
Yes, if the recipient has the ability to pay for their own donor's travel expenses NLDAC cannot provide assistance. The recipient's ability to pay is based on the income requirements (300% of the HHS Federal Poverty Guidelines) noted in the graph below.
- 3. Does the donor's household income determine program eligibility?**
No, the donor's income does not determine eligibility. We do gather information about the donor's household income but currently it does not affect our ability to approve an application.
- 4. Must applications be filed 6 weeks before travel/transplant surgery?**
We recommend filing applications 6 weeks before travel, but we only require a minimum of 10 business days if the recipient's income is at or below the income guidelines. If the recipient's income is above our guidelines and a waiver for financial hardship is requested, 15 business days are required. If however, a person needs to donate a portion of their liver emergently, the application may be approved in 1 business day.
- 5. If a donor/recipient pair are involved in KPD, which recipient information should be included in the application? Is it the actual recipient or the incompatible recipient?**
Please use the incompatible recipient on the application.
- 6. Can NLDAC pay for the travel expenses of a non-directed donor?**
NLDAC can assist the non-directed donor with some of the expenses, but cannot assist with the evaluation trip. After a recipient is identified, an application may be filed on behalf of the donor.
- 7. If an application is not approved, is the recipient allowed to pay for the donor's travel and subsistence expenses?**
Yes, the National Organ Transplant Act (NOTA) allows the recipient to assist the donor with the expenses of travel, housing and lost wages. However, NOTA does prohibit the buying and selling of organs.
- 8. What are some tips for transplant centers to make full use of NLDAC?**
 - ☆ Applications submitted at the end of the week have the fastest turnaround time.
 - ☆ Donor must have their AMEX cards before travel or surgery, so file applications early.
 - ☆ NLDAC does not reimburse expenses incurred prior the application approval.
 - ☆ Give a NLDAC brochure to all potential donors and transplant candidates.

300% 2015 FPG Household #	48 Contiguous States/DC	Alaska	Hawaii
1	\$35,310	\$44,160	\$40,650
2	\$47,790	\$59,760	\$54,990
3	\$60,270	\$75,360	\$69,330
4	\$72,750	\$90,960	\$83,670
5	\$85,230	\$106,560	\$98,010
6	\$97,710	\$122,160	\$112,350
7	\$110,190	\$137,760	\$126,690
8	\$122,670	\$153,360	\$141,030
Each addl person, add	\$12,480	\$15,600	\$14,340